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TUSLA Services
CHILD PROTECTION
CHILDREN IN CARE
RESIDENTIAL CARE
AFTERCARE
EDUCATION SUPPORT
THERAPEUTIC SUPPORTS
ADOPTION
FAMILY SUPPORT
REGISTRATION of Pre Schools

CHILD PROTECTION CHILDREN IN CARE - COMPLEX AREA
CRITICISED IF YOU INTERVENE AND CRITICISED IF YOU DON’T.

TUSLA
KEEPING CHILDREN SAFE FROM HARM AND PROMOTING WELLBEING
What is good practice in your country to monitor progress in child protection reforms and outcomes for children and in improving the availability, quality and comparability of data?

• One national system- 5982 children in care with records on one system
• Roll out of laptops and connectivity in 2018
• On one network Tuslairl 2022
• Renewed the National Child Care Information System 2023 with go live of Feb 28th - The Tusla Case Management System
• Significant programme of data quality with a move from individual teams and areas holding separate spread sheets to up to date records gathering data each quarter with opportunities for review of data quality locally.
• Measuring outputs, children in care, care plans, moving placements, type of care fostering/residential
Tusla’s Portal and Case Management System

A single Case Management system for all Services

- Supporting integrated services for service users
- Enhances data privacy
- Single view of the child
- Manages Correspondence
- Safe and quick access to information
- Time saving on admin
What is the main lesson learned and how can other Member States apply this to their national context?

• Investment in infrastructure and equipment for workers to make it accessible, mobile, work from home.
• Development of a data quality network and central co-ordination
• Having a reporting structure that is built for your needs that leads to consistent reporting and structure
• Data management strategy
• Data privacy considerations, privacy by design
• Responding to the business
Links and References

https://data.tusla.ie/

https://outcomes4children.tusla.ie/

Tusla Data Management Strategy
How can the European Child Guarantee support the monitoring of progress in child care reforms and outcomes for children?

• Set guidelines for developing outcome measures. Tusla at a very early stage
• Incorporating measures eg scaling questions that include families
• Guidance on generating reports that tell services and citizens how they are doing
• Contribute to the review of international comparisons